

A photograph of a modern hotel lobby with a marble reception desk, large windows, and brown leather seating. A blue curved graphic element is overlaid on the top and bottom of the image.

The Future of Hospitality Technology Is Here

Simple. Secure. Mobile.

About Us

HotelKey's Hospitality Platform is an enterprise-grade property management system purpose-built to simplify and streamline hotel operations. As a top-tier PMS, HotelKey reduces operational complexity by managing reservations, front desk workflows, housekeeping, billing, and reporting through one intuitive interface. Our unified platform connects every department, minimizes errors, and drives greater efficiency across the entire property.



Feature Benefits

- Optimize operations and increase revenue
- Configure the system to match your property's unique workflows
- Upsell add-ons seamlessly within the check-in flow
- Maintain secure payments with full PCI compliance
- Automate daily tasks with scheduled night audit
- Speed up arrivals with mobile ID scanning
- Enhance guest interactions with an optional GuestPad
- Manage business stays with corporate account functionality
- Provide convenience with electronic folios
- Receive assistance anytime with 24/7/365 support



HotelKey offers a true plug-and-play suite of products that helps hotels:

- Increase revenue through improved distribution, pricing, and operational efficiency
- Streamline operations by connecting PMS, POS, payments, retail, and events on a single platform
- Simplify and elevate guest interactions across booking, check-in, the stay experience, and post-stay engagement

Why HotelKey?

All-in-one hospitality stack

A unified solution for PMS, CRS, RMS, and more, all designed to work together seamlessly.

Cloud-native and resilient

A fully cloud-based platform that keeps reservations and guest data secure, accessible, and always in sync across teams and devices.

Embedded housekeeping and maintenance

Housekeeping and Maintenance modules are included with the PMS, ensuring full operational coverage at no added cost.

Mobile Manger App

The Manager App gives owners and GMs real-time, remote visibility into property performance, occupancy, revenue, and key metrics.

Built-in training with TrainKey

TrainKey provides step-by-step, in-app guidance for daily tasks, reducing training time, minimizing errors, and standardizing processes across brands.

Effortless front desk management

Power every guest interaction with guided workflows that simplify decision-making and accelerate frontline operations.

One Platform. Smarter Operations. Better Outcomes.

Built for fast-growing hotel brands, HotelKey enables rapid rollouts and centralized control across every property. System-wide enhancements go live in days, empowering brands to adapt quickly, stay competitive, and deliver a modern experience everywhere.

