

Fully Managed Payment Solution

Simple. Secure. Mobile.

A Smarter Way to Manage Hotel Payments.

About Us

PaymentKey is a fully managed, end-to-end payment solution purpose-built for the hospitality industry. Created by HotelKey, your trusted Property Management System (PMS) provider, PaymentKey delivers secure, enterprise-grade payment processing for all G6 properties.

By embedding payments directly within the HotelKey PMS, PaymentKey unifies all payment data into a single platform, giving hotels greater visibility into guest behavior while meeting the highest security and compliance standards. Designed by payment industry veterans, PaymentKey enables global hospitality brands with scalable, integrated payment solutions built for growth.

Core Features

- Property Payments Dashboard
- Fully Managed Chargeback Services
- Refund Monitoring
- Enhanced Security
- Reduced Fraud
- Faster Reconciliation
- Increased Profitability



Why PaymentKey?

Property Payments Dashboard

Access real-time, configurable dashboards to gain complete visibility into all transaction activity across the property.

Chargeback Services

Receive fully managed chargeback support with end-to-end handling, custom responses, and timely submissions that improve dispute outcomes.

Refund Monitoring

Monitor and analyze refund activity to prevent unauthorized refunds and reduce revenue leakage.

Reduced Fraud

Detect and mitigate fraudulent activity proactively while maintaining seamless, frictionless payment experiences for guests.

Enhanced Security

Protect sensitive guest data with enterprise-grade payment processing, PCI compliance, and SSL-secured transactions at every touchpoint.

Faster Reconciliation

Streamline reconciliation by leveraging detailed sales and payment reporting to reduce reconciliation time from hours to minutes.

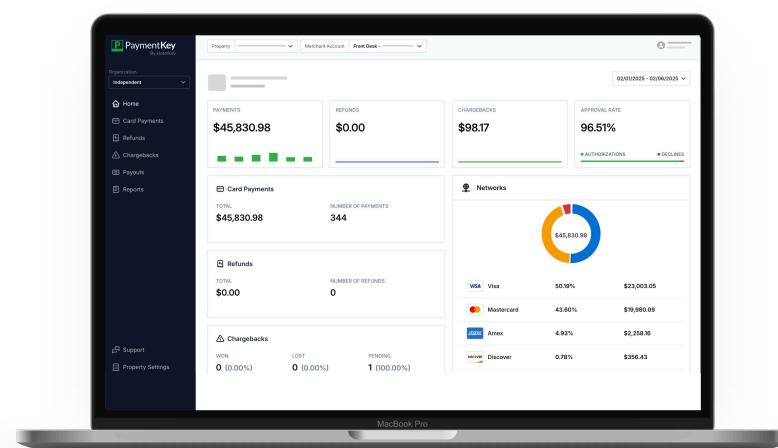


Increased Profit

Reduce operational costs and save staff time to drive measurable profit improvements for the property.

Benefits of PaymentKey

PaymentKey simplifies payment operations and empowers hotels with a unified platform for seamless processing. By consolidating all payment data into a single system, hoteliers gain actionable insights into guest behavior and transaction trends.



Property Dashboard

Amount	Status	Reason	Chargeback Date
\$98.17 USD	Pending	Cardholder dispute	Feb 3, 2025
\$88.66 USD	Settled	Fraud, no authorization	Jan 23, 2025
\$58.17 USD	Pending	Cardholder dispute	Dec 16, 2024
\$93.56 USD	Settled	Cardholder dispute	Dec 5, 2024
\$80.65 USD	Settled	Point of sale, interaction error	-
\$90.87 USD	Settled	Cardholder dispute	-
\$80.65 USD	Settled	Point of sale, interaction error	Jan 23, 2025
\$82.20 USD	Settled	Cardholder returned	-
\$82.08 USD	Settled	Product or service or cash not received	-

Chargebacks

PaymentKey is a secure, fully embedded payment platform designed specifically for the hospitality industry, delivering a complete payment management system.

